

VON ZWEI DOG LODGE

1. **Terms & Conditions**

The contents of this document contain the Terms and Conditions whereupon dogs are accepted for boarding with Von Zwei. Acceptance and signature hereof is a prerequisite whereby Von Zwei agreed to board dogs.
2. **Vaccinations**
 - 2.1. Please note that Vaccination certificates are required at admission.
 - 2.2. It is compulsory that dogs be immunised against:
 - 2.2.1. Parvo virus
 - 2.2.2. Distemper
 - 2.2.3. Hepatitis and
 - 2.2.4. Rabies
 - 2.2.5. It is recommended that all dogs be immunised against Kennel cough
 - 2.3. Parvo, Distemper and Hepatitis vaccinations are only valid if the dog has been vaccinated within the period 12 months to 14 days prior to admission.
 - 2.4. Kennel Cough vaccination is only valid if the dog has been vaccinated in the period 6 months to 14 days prior to admission.
 - 2.5. Rabies vaccinations are only valid if the dog has been vaccinated within the period 12 months to 14 days prior to admission with respect to a first vaccination. With respect to dogs that have been vaccinated with a follow-up rabies vaccination within a 12 month period following the first vaccination, the valid period is extended to three years before admission.
 - 2.6. Dogs over the age of three that have previously been correctly and regularly vaccinated may be admitted at the discretion of Von Zwei management even though their vaccinations may fall outside of the limits described above. This is because, as per immunology criteria, the dog is in all probability sufficiently immune to withstand the normal diseases.
 - 2.7. Dogs over the age of 7 that have been previously been correctly and regularly vaccinated are exempt from further vaccinations.
3. **Veterinary Treatment**
 - 3.1. Veterinary treatment, if required, will be by the owner's preferred veterinarian in available, alternatively it will be by a veterinarian of our choice and the owner will be liable for the veterinary fees and disbursements.
 - 3.2. If necessary the owner's Veterinarian may be contacted for case history information. This is the reason details of the owner's vet is required upon admission.
 - 3.3. A surcharge of R250.00 is applicable each time a pet has to be taken to the Vet.
4. **Business Hours**
 - 4.1. Caring for dogs may be a 24/7 occupation, but our staff still need time off. Please understand that for us to care for your pets properly, we need time with them. Kindly respect our business hours.
 - 4.2. In an emergency we are prepared to admit or discharge your pet outside of our business hours. This is by prior appointment only and carries a surcharge.
5. **Payments & Fees**
 - 5.1. A minimum deposit of 50% is payable in advance in booked earlier than 30 days, Bookings within 30 days prior to arrival requires full payment.
 - 5.2. Full balance within 30 days prior to arrival.
 - 5.3. Bookings are only guaranteed once the deposit is paid. Von Zwei Dog Lodge reserves the right to cancel bookings if the deposit is not paid within 48 hours of the booking being confirmed.
 - 5.4. We do not accept credit cards.
 - 5.5. The management has, at their discretion, the right to dispose of animals unclaimed 10 days after the due date. The owner of the animals will remain liable for all costs incurred.
 - 5.6. Surcharges may be applied for any special care required such as Special Frail Care, administering of medication.
6. **Parasite Control**

It is compulsory for dogs to be treated with an appropriate tick and flea remedy prior to admission and proof thereof may be required, alternatively Von Zwei Dog Lodge will apply the treatment. This is charged separately and is not included in the boarding fees.
7. **Liability**

While every care is taken to the contrary, the management, staff and/or Von Zwei Dog Lodge will not be held responsible for loss of, damage to, injury, sickness or death of dogs whatsoever, or howsoever arising.

I, _____ (initials and surname)
hereby accepts the aforementioned terms and conditions

Signature

Date

VON ZWEI DOG LODGE (INFO SHEET)

| | | |
|---|---|----------------------------------|
| Name of Owner | | |
| Contact Numbers | Cell: | Tel: |
| Email | | |
| Residential Address | | |
| Guest 1 | Guest 2 | Guest 3 |
| Name: | Name: | Name: |
| Breed: | Breed: | Breed: |
| Sex: M / F | Sex: M / F | Sex: M / F |
| Age: | Age: | Age: |
| Proof Vacc & Deworming: Y / N | Proof Vacc & Deworming: Y / N | Proof Vacc & Deworming: Y / N |
| Medication: | Medication | Medication |
| Walks & Recreational: Y / N | Walks & Recreational: Y / N | Walks & Recreational: Y / N |
| Collar & Leash: Y / N | Collar & Leash: Y / N | Collar & Leash: Y / N |
| Preferred Veterinarian | | |
| VON ZWEI DOG LODGE BUSINESS HOURS | | |
| Arrivals: | Between 12:00 and 17:00. Arrivals before 12:00 only if lodge is available, alternatively booking must be done from previous day | |
| Collection: | Before 12:00. Collections after 12:00 requires booking of extra day | |
| I, the owner, hereby confirm that the info given above is true and correct and that I take notice of the business hours as aforementioned | | |
| | | |
| Signature | | Date |